Travel, Meals and Entertainment Manual
A Guide to Mason Policies and Procedures

Prepared by the Fiscal Services Training Department

Revised September 2021
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Policy Introduction

George Mason University employees have a public obligation to ensure that all expenditures are essential, reasonable and support the mission of the university. Expenses incurred on behalf of the University must be consistent with the university mission, performed in an economical manner, and not exceed the limitations imposed by Mason. The Travel, Meals and Entertainment Policy (link) outlines the requirements and responsibilities for necessary business expenses. This guide has been prepared as a resource for individuals traveling on official business, planning events where food or beverage will be served, or hosting candidates and other guests.

Note: Policies, procedures and reimbursable amounts reflect Commonwealth of Virginia and George Mason University policies. Each unit, at the discretion of management, may require additional approvals and/or limit reimbursable amounts. These additional provisions must be applied uniformly to a class of employee (e.g., all employees or all faculty). For example, a unit may limit mileage reimbursement to overnight travel, limit meal reimbursement to actual expenses (up to the guideline amounts) or not reimburse renewal fees. Please note that passport fees are not reimbursable.

Expense Management

The preferred payment method for business expenses is to use a P-Card (under $5,000) or process a purchase order through eVA procurement (over $5,000). To limit out-of-pocket business expenses, airfare/rail tickets, conference registration fees, on-campus catering, business meals, and supplies (food/drink) may be paid with a P-Card or eVA procurement. For more information on P-Card and eVA purchasing please visit the Purchasing webpage.

Travel Charge Card

An option for full-time employees to limit out-of-pocket expenses is to obtain a Travel Charge Card. This is an individual liability card that may be used to pay for all personal business travel expenses including airfare, hotel, meals, and transportation. The cardholder is responsible for the monthly payment of this card and should submit a reimbursement in a timely manner in order to make the monthly payment on time. Traveler will only be reimbursed after the trip, regardless of how far in advance the expenses are purchased. For more information on the Travel Charge Card please visit the Travel webpage.

Travel Agency

Mason has contracts with Covington Travel and Uniglobe Ulti-Max Travel to assist with business travel planning and to reduce out of pocket expenses. A fee will be added to the cost of each airline ticket or service purchased. Please visit the Pay for Travel webpage to learn more.

Motor Pool

Mason Parking and Transportation has partnered with Enterprise Rent-a-car to provide short term rental cars for university business with no out of pocket expense. Prior to making a reservation, employees must receive training and meet eligibility requirements. Expenses for car rental and fuel may be billed directly to the department. Please visit https://transportation.gmu.edu/motor-pool/ for more information on this option.
Sodexo On-Campus Catering
Sodexo is our on-campus catering partner. Services may be procured through CaterTrax and billed directly to the department Org.

Reimbursements
Employees may incur out of pocket expenses when a Mason payment method is not available or applicable to the expense. Pre-Approval or authorization from the department should be obtained prior to incurring out of pocket expenses to ensure that reimbursement will be permitted. All reimbursement requests must adhere to the policy and procedures noted and be submitted through the Mason Finance Gateway.

Food and Beverage Basics
As an Agency of the Commonwealth of Virginia, George Mason University has a public obligation to ensure that all expenditures are essential and reasonable and that they support the mission of the university. As such, state rules prohibit expenditures for employee personal expenses, including meals, snacks, entertainment, and refreshments. There are limited circumstances in which it is considered appropriate to provide food and beverages to personnel who are not in travel status. Food/Beverage may not be provided at regularly scheduled or routine meetings (i.e., monthly staff meeting, quarterly unit meeting) or as a way to boost morale or promote goodwill among employees. Alcohol and Flowers are prohibited. Participant Funded events, where the food/beverage costs are paid solely from participant fees (i.e., registration fee) are not subject to the policy.

All food and beverage purchases are limited to the per meal dollar maximum for the location (which includes applicable tax and tips - up to 20% - or service fee). Maximum amounts per person are limited to one-and-a-half times the per diem meal allowances for travel. All rates are available on the GSA Per Diem webpage. Local area rates are listed below.

Present – September 30th, 2021

<table>
<thead>
<tr>
<th></th>
<th>Washington Metro (Arlington/Fairfax)</th>
<th>Prince William County (SciTech)</th>
<th>Loudoun County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breakfast</td>
<td>$27.00</td>
<td>$19.50</td>
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<tr>
<td>Lunch</td>
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<tr>
<td>Dinner</td>
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October 1st, 2021 – September 30th, 2022

<table>
<thead>
<tr>
<th></th>
<th>Washington Metro (Arlington/Fairfax)</th>
<th>Prince William County (SciTech)</th>
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<tr>
<td>Dinner</td>
<td>$54.00</td>
<td>$39.00</td>
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Types of Food and Beverage Expenditures

There are three basic types of food purchases that occur at Mason: catering, business meals, and supplies/food and drink. The preferred payment method for food and beverage expenditures is the P-Card. Non-Travel meals must adhere to the procedures noted below.

**Catering**

Catering is the activity of providing food and drink for a group of people, with services such as setup, staffing, and cleanup included. All catering must be paid with a P-Card and/or eVA purchase order or through Catertrax. Use of personal funds for catering is not a reimbursable expense. Food that is delivery only, such as pizza, sandwich boxes, etc. and food that is picked up at a restaurant and brought to campus for consumption is not considered catering (see Business meal below). Please utilize an Approved Caterer for all on-campus activities. Units are prohibited from cooking/preparing raw food for events (i.e., cookouts, grilling foods).

**Catering Examples**

- Hiring a food establishment or catering company to serve and staff an event on or off-campus.
- Hosting an event where a food establishment or catering company prepares food off-site, delivers to campus, and sets up a “buffet” style luncheon with no staffing.

**Catering under $5,000** may be paid with a P-Card and/or eVA purchase order. A P-Card lift may be requested through the P-Card Maintenance Form (add a space for business purpose). In Bank of America Works the itemized receipt, list of attendees/affiliations must be attached to the transaction. A comment, explaining the business purpose must be entered. If a list of attendees/affiliations is not practical a statement of impracticality must be noted in the comments as well. Please also note if the event is Participant Funded and not subject to the policy. Catering may also be procured through eVA. Catering is tax exempt and units must ensure that tax is not charged. Click here for the [Tax Exemption form](#).

**External Catering over $5,000** must be submitted through eVA and may not be paid with a P-Card or reimbursed. A comment explaining the business purpose and the tentative list of attendees/affiliations or statement of impracticality must be attached to the purchase requisition (PR). The vendor or Mason contact must submit the invoice to acctpay@gmu.edu in order to receive payment.

**Internal - Sodexo Catering (any dollar amount)**, should be procured through [CaterTrax](#) and billed directly to the department fund/org. The list of attendees/affiliations or a statement of impracticality must be attached to the request in CaterTrax. Note in [CaterTrax](#) if event is the event Participant Funded and not subject to the policy.

**Business Meals**

Business meals (include Business Functions, Internal Trainings, Other Internal events, Student Academic events, Student Club events, Student Athletic events, ICA team functions, RA/RD required activities). Business meals are defined as a meal provided at a commercial dining establishment open to the general public, or at a university location as long as no service other than delivery/pickup is provided. A business meal may occur in travel or non-travel status.
Examples:

- You and a group of colleagues take a job applicant out to lunch as part of their interview itinerary.
- You take a colleague to dinner while at a conference to discuss business related topics. If expensing a business meal while traveling, the meal must be claimed instead of a per diem or actual travel meal.
- Meals with a guest speaker and other attendees.
- Department training or retreat that lasts longer than 4 hours.
- Committee meetings and/or working groups when employees are required to work during their meal period. (Food is generally brought into the workplace and should be economical).
- Student function hosted by the university and focused on students. Cannot be an employee function where students are present.

**P-Card for Business Meals** (in restaurants, pick up or deliver). A P-Card lift may be requested through the P-Card Maintenance Form. In Bank of America Works the itemized receipt and list of attendees/affiliations must be attached to the transaction. A comment, explaining the business purpose must be entered. If a list of attendees/affiliations is not practical a statement of impracticality must be noted in the comments as well. Please also note if the event is Participant Funded and not subject to the policy. No tax should be charged when using a P-Card. Click here for Tax Exemption form.

**Reimbursements** – Business Meal reimbursements must be processed through the Mason Finance Gateway. The business purpose must be entered to explain the purchase. The itemized receipt/proof of purchase, and list of attendees/affiliations must be attached to the request. Individuals should always seek approval from their department prior to incurring a business meal expense. Every effort should be made to purchase with a P-Card. Please see the Food & Beverage Reimbursement guide for further instruction.

**Supplies Food/Drink**

Supplies Food/Drink is the purchase of pre-packaged food, drink and meal supplies, such as plates, cups, napkins for an on-campus event. These purchases do not include any vendor-provided services or food delivery. Most supplies food/drink purchases will be made at grocery or general merchandise stores.

Examples:

- Packaged snack and drink selection for student consumption as part of a Mason hosted event.
- Purchasing bottled water, paper products, and coffee for public consumption. *May not be located in a private office or suite accessible by staff only.*

**P-Card for Supplies food/drink** (i.e., grocery or general merchandise store). A P-Card ‘lift’ is not required for grocery or general merchandise stores. In Bank of America Works the itemized receipt must be attached to the transaction. A comment, explaining the business purpose must be entered. Please also note if the event is Participant Funded and not subject to the policy. No tax should be charged when using a P-Card. Click here for Tax Exemption form.

**Reimbursement**: Supplies food/drink reimbursements must be processed through the Mason Finance Gateway. The business purpose must be entered to explain the purchase. Individuals should always seek
approval from their department prior to incurring a business meal expense. Every effort should be made to purchase with a P-Card. Please see the Food & Beverage Reimbursement guide for further instruction.

Business Travel Basics

The first step for business travel is pre-trip planning. The traveler and/or delegate must research the available transportation and lodging options prior to travel. The most economical means of travel should be evaluated and the following items should be considered when planning a trip:

- Reason (business purpose) for Travel
- Dates of travel
- Destination(s)
- Transportation method(s)
- Lodging requirements
- Registration fees
- Meals
- Other anticipated requirements and expenses

When the total cost of an employee’s domestic trip is expected to exceed $1,000 or is to an International destination a Pre-Approval is required in the Mason Finance Gateway.

Formal Pre-Approval is not required for:

- Employee domestic travel expenses that are expected to be under $1,000
- Non-employee/student travelers
- Food, beverage and entertainment expenses

However, verbal or informal approval should always be obtained prior to incurring expenses on behalf of Mason.

Unallowable Expenses

The following list of common expenses are not reimbursable. The list is not all-inclusive.

- Passport fees
- Lost or stolen articles
- Alcoholic beverages
- Excessive meal and lodging charges
- Personal telephone calls *
- Personal laundry expenses *
- Damage to personal vehicles, clothing or other items
- Expenses related to personal negligence of the traveler, such as fines
- Services to gain entry to locked vehicles
- Towing charges
- Insurance associated with rental cars in the United States
- Luxury vehicle rentals
- Excessive parking and gasoline charges
- Mason parking fees
- Movies charged to hotel/motel bills
- Expenses for children, spouses and other non-business companions
- Local commuting expenses
- Service fees and tips (e.g., to baggage handlers) * These expenses are covered by the incidental portion of the per diem payment.
- Travel between lodging and places where meals may be taken
- Travel insurance (personal injury or loss, trip interruption/cancellation, etc.)
  - Travel accident and emergency insurance coverages is available for employees (covered cost). Additional information is available at https://risk.gmu.edu/insurance/.
International Travel
All international travel requires a Pre-Approval submitted in the Mason Finance Gateway and approved by the traveler’s Supervisor and the associated Org Approver prior to travel. Faculty and staff members traveling to an international destination(s) where credit cards are not accepted may qualify for a Travel Advance. Please review the Individual International Travel Advance instructions or contact the Travel Office for guidance. The Office of Research Integrity and Assurance (ORIA) must approve, in advance, when international travel is:

- To a comprehensively embargoed country (e.g., Cuba, Iran, North Korea, Sudan, the Crimea region of Ukraine and Syria).
- To a militarily embargoed country (list of these countries available at: (http://pmddtc.state.gov/embargoed_countries/) for a traveler who works with data controlled by the International Traffic in Arms Regulations (ITAR).

The University Travel Advisory Committee (UTAC) must approve, in advance, when international travel is to countries or areas under U.S. Department of State Travel Advisories Level 3 and 4, Centers for Disease Control and Prevention (CDC) Level 3 warnings or countries under comprehensive economic sanctions. Departments intending to invite residents of foreign countries to travel at the university’s expense must consult with the International Tax Office (inttax@gmu.edu) before inviting the individual to travel or making any travel preparations on the visitor’s behalf.

Fly America Act
When federal funds are used, provisions of the Fly America Act (FAA) are applicable and international travel is restricted to a U.S. air carrier unless circumstances meet the qualifications for a waiver. All waivers must be documented on the Certificate of Exception to Fly America Act form. This form must be submitted with the Expense document, attached to an invoice approval if traveler was billed or submitted to the Office of Sponsored Programs if airfare was purchased on a P-Card. Please use the Fly America Act Decision Tree prior to booking international travel. For more information on DOD funded travel, the Fly America Act and Open Skies agreement with EU, Japan, Switzerland and Australia please visit http://osp.gmu.edu.

Local Travel
Non-commuting travel expenses may be reimbursed when individuals must travel in the local area on official business. Normal commuting mileage and expenses are not reimbursable; only the net additional mileage or expenses may be claimed. An employee is generally not reimbursed for lodging within 25 miles of his/her work place, office or official station. If extenuating circumstances and budget permit, an employee may request an exception and obtain advanced approval for lodging in the local area. A Pre-Approval, approved by the traveler’s Supervisor and Org Approver, may be submitted to the Controller for consideration. To request an exception please contact the Travel Office at least 14 days prior to reserving local area lodging for an employee. No approval will be given after the trip has taken place.

Mason Guests and Candidates
Local area lodging may be paid for guests of the university (e.g., employment candidates, guest speakers) who are traveling to a Mason campus for university business. Contracts with local area hotels are listed on the Travel Office Lodging webpage. Visitors are limited to the appropriate local contracted hotel/motel rate when, in special situations, they obtain their own lodging.
Group Travel
Occasionally, faculty or staff members may supervise a group of students on a university-sponsored activity that requires travel outside of the local area. Group travel may qualify for a Travel Advance to reduce out of pocket expenses. In these situations, the faculty or staff member should contact the Travel Office and review the Group Travel Advance instructions for guidance. Travel involving Mason employees only, does not qualify as group travel and individual travelers will be responsible for their own business travel expenses. The Travel Advance may be used to pay out-of-pocket travel expenses that are un-allowable on a Mason P-card or are unable to be directly billed to Accounts Payable. The incurred expense(s) must be considered reimbursable under the policy.

Personal Travel Mixed with Business Travel
Occasionally an employee may take a trip that includes both personal and business travel or the trip may originate/culminate at a location, other than the base location, due to personal reasons. When personal and business travel is combined, the traveler may only be reimbursed for expenses equal to or less than the cost incurred if originating/culminating at the traveler’s base location (excluding personal travel). In addition, when the cost of the additional personal travel exceeds the business travel expense, travelers may not use any form of Mason cov (Mason P-Card or Travel Agency billing). The traveler is required to add an annotation in the “comments” section of the Pre-Approval and Expense Report that the trip includes both personal and business travel. Specific dates of personal travel must be noted. Specific instructions are available in the Personal Travel with Business Travel Guide.

Candidates/Non-employee Travel
A department hosting an interview candidate or non-employee for a Mason sponsored event are encouraged to arrange for the traveler’s transportation and lodging to be billed directly to the university. Direct billing for transportation is available by using the P-Card or by using Covington Travel or Uniglobe Ulti-Max Travel's reservation and ticketing service by phone.

Direct billing for the traveler’s lodging is also available. The Purchasing Department has negotiated contracts with several hotels in the local area. Sponsoring departments are encouraged to make guest lodging arrangements with one of these hotels to obtain favorable rates and direct billing to the university. An updated list of hotel accommodations is available on the Fiscal Services web site at Lodging in the Local Area. Additional information may be obtained from the Purchasing Office at 3-2580.

Candidates may also make their own transportation and lodging arrangements. Reimbursement will be made after the trip has occurred. Candidates should be informed that receipts for transportation expenses are required for reimbursement. When a candidate purchases airline tickets via the internet, he/she must submit the confirmation document generated at the end of the on-line reservation process that confirms the cost of the flight as well as the class of service.

Special Accommodations
Mason complies with the Americans with Disabilities Act (ADA). The Office of Compliance, Diversity and Ethics must certify travelers requiring special accommodations due to physical or other disabilities prior to making trip arrangements.
Travel Expenses and Dollar Limitations

Mason has established dollar limitations on certain categories of travel expenses as indicated in this section. **Travelers will not be reimbursed for amounts in excess of these limitations.**

Lodging Rates

Necessary and reasonable lodging expenses for business trips outside of the local area are paid by the traveler and may be reimbursed after trip completion. Lodging rates are governed by the U.S. General Services Administration (GSA). The listed rates assume single occupancy and exclude applicable taxes. Lodging taxes are reimbursable but are not included in the base or allowable rate restrictions. The base rate may be doubled (base rate x 2) as appropriate and approved by the department Org approver. Amounts above 200% of the base rate (base rate x 2) will not be reimbursed.

Lodging rates are pre-loaded into the Mason Finance Gateway for domestic and international locations. Travelers will search for the location and populate the base and/or allowable maximum rate for reimbursement. Travelers should review the rates prior to incurring lodging expenses to ensure the nightly rate is within the reimbursable range (base rate x 2)

- Domestic GSA rates are available at [http://www.gsa.gov/portal/content/142071](http://www.gsa.gov/portal/content/142071)
- International destination rates are available at [https://aoprals.state.gov/web920/per_diem.asp](https://aoprals.state.gov/web920/per_diem.asp)

**Example:** The basic rate per night in Columbia, South Carolina is $101.00. Any per night hotel cost between $101.01 and $202.00 ($101 x 2) is considered allowable. When traveling to areas where higher than standard rates are applicable, travelers are reminded to carefully check the actual location/address of the selected lodging before confirming the reservation. The Mason Travel Office is authorized to reimburse travelers for lodging costs based on the actual location of the lodging and not a nearby city. For example, travelers to the Boston area will be reimbursed at Boston rates only when the lodging is physically located in Boston, the city of Cambridge or Suffolk County. Reimbursement for lodging in nearby Brookline, located in Norfolk County, is at the standard lodging rate. In the San Francisco area, the higher lodging rate is in effect for San Francisco and San Francisco County only. Many hotels near the airport, such as the San Francisco Airport Marriott, are actually located in San Mateo County where lodging is reimbursed at a lower rate.

The following link may be useful to travelers to determine if a zip code is located in a county with higher lodging rates: [http://explorer.naco.org/index.html?zipSearch](http://explorer.naco.org/index.html?zipSearch). Travelers should check, request and confirm government rates both at the time reservations are made and during check-in.

Hotel Folio/Lodging Bills

An original itemized hotel bill must support lodging reimbursement requests. For hotel rooms obtained through internet providers, the traveler must attach the entire receipt from the internet site showing total cost and confirmed services. No lodging reimbursement is authorized for informal lodging arrangements such as staying with friends, colleagues or relatives. To email a receipt to your Receipt Gallery, simply attach the images or files to an email message, and send the message to (receipt@ca1.chromeriver.com). If you are sending the message from an account other than your Mason email address (e.g., you are forwarding a receipt...
that was sent to your personal email), ensure that you have set up the email as an *Alternative Email* in your *Personal Settings*.

**Internet Charges**

Travelers may be reimbursed for internet charges at hotels when internet access is necessary for business activity. To be reimbursed for internet charges, travelers must provide an explanation of the internet usage, such as checking and responding to email. The explanation must be added under the “Description” on the Expense report item in order to proceed. Internet charges to sponsored funds are allowable only when directly related to the specific grant or contract. As such, checking email could only be charged to a grant if email activity was limited to, and directly related to, a specific project.

**Alternative Lodging**

When lodging other than traditional hotels and motels is used, apartments or Airbnb for example, travelers are encouraged to thoroughly review all cancellation and prepayment policies and evaluate any additional fees. The lodging rates detailed above apply to alternative lodging and some fees may be included in the nightly rate calculation. Compared to traditional hotel and motel providers, who typically allow cancellations and refunds within 24 hours of arrival, alternative lodging providers may have stricter rules. In addition, alternative lodging providers typically require the traveler to pay for the entire stay well in advance of the travel date. Travelers are discouraged from agreeing to any cancellation policy that does not provide a full refund if cancelled with one days’ notice.

**Reimbursable alternative lodging fees** (must be included in the nightly rate calculation)

- Cleaning fees
- Service fees
- Reservation/Booking fees

Travelers assume all risk when placing travel charges on their personal debit/credit card. The university will not reimburse travelers for charges related to cancellations, no shows or travel insurance. Travelers may only seek reimbursement for lodging costs after the trip is completed.

**Room Sharing**

The Travel Pre-Approval and/or Expense Reimbursement must be annotated to explain more than one person in a room. When two or more people are traveling on official state business and staying in the same hotel room, the allowable lodging rate will be the lodging rate allowed in the area they are staying, plus the cost charged by the hotel for any additional persons in the room. Documentation from the hotel listing additional hotel charges for each additional person, per room must be provided. If the additional traveler is not a business traveler, only the single room rate may be claimed.

For non-luxury, conference hotels, the total daily lodging amount for Mason travelers sharing a room cannot exceed the maximum daily lodging rate for a single traveler plus any applicable extra person(s) charge. For example, two Mason staff members plan to share a room while attending a conference. The maximum lodging rate at the conference location is $80 per night standard rate/$160 per night maximum rate. The maximum reimbursable amount is $80/$160 per night for the room, not $80/$160 per Mason traveler.
Per Diem Rates
As with lodging, the Commonwealth of Virginia utilizes per diem rates for domestic meals and incidental expenses that are governed by the U.S. General Services Administration (GSA) and listed in the last column of the rate table at http://fiscal.gmu.edu/travel/learn-about-meals-per-diem-rates/per-diem-rates/. The meals and incidental expenses (IE) breakdown for the 48 contiguous United States is available at www.gsa.gov/mie.

The meals and incidental per diem must correspond to the location specified for the overnight lodging.

Domestic and International per diem rates are built into the Mason Finance Gateway and include:

- meals, including taxes and tips
- transportation to where meals are taken
- personal telephone calls
- laundry expenses
- tips to baggage handlers

International Per Diem Rates

- International destination rates are available at https://aoprals.state.gov/web920/per_diem.asp

Travel Departure and Return Days
On travel departure and return days, travelers receive 75% of the per diem allowance, regardless of the time of departure or return. The return day allowance is based on the rate at the location where the traveler spent the night prior to returning. The Per Diem Wizard embedded within the Mason Finance Gateway will automatically calculate the travel day rate.

“No-cost” Meal
The daily per diem rate must be reduced for all "no-cost" meals the traveler receives. “No-cost” meals are those included in event registration fees, provided by the hotel or paid for by someone other than the traveler. For example, a continental breakfast or reception is offered as part of the travel event and the food/timing is sufficient to serve as a meal, the traveler must deduct the per diem by the appropriate allowance amount. If a meal is offered as part of a conference and the traveler has medical restrictions, the traveler should make every effort to have the conference facilitate his/her need by the deadline specified by the conference. If the conference does not honor the request, the traveler is not required to deduct the applicable meal allowance for the per diem. However, the traveler must include a comment in the Mason Finance Gateway to document this information. The Per Diem Wizard embedded in the Mason Finance Gateway allows users to deduct meals and will automatically perform the calculation.

Commercial Air/Rail
Payment of commercial airfare or rail travel for university business should be paid using a department P-Card. This ensures that travelers do not incur unnecessary out-of-pocket expenses and adhere to the air/rail limitations. Airline and rail travel cannot exceed the rates charged for tourist or coach class accommodations. Acela service (Amtrak) and First-Class air travel is prohibited.
Exceptions for business class air or rail travel are allowable under the following circumstances:

<table>
<thead>
<tr>
<th>Air</th>
<th>Rail</th>
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<tbody>
<tr>
<td>• The business class fare does not cost more than the lowest available tourist/coach fare (comparison must be attached to the Travel Reimbursement)</td>
<td>• The business class fare does not cost more than the lowest available tourist/coach fare (comparison must be attached to Expense report)</td>
</tr>
<tr>
<td>• The travel is to western Europe and the business meeting is conducted within three hours of landing</td>
<td>• Reserved coach seats are not offered on the route</td>
</tr>
<tr>
<td>• The travel is for transoceanic, intercontinental trips of more than eight hours</td>
<td>• The traveler pays the difference</td>
</tr>
<tr>
<td>• The traveler pays the difference.</td>
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</tbody>
</table>

Travelers should consider the following options when making air travel arrangements. All tickets and/or receipts must indicate coach class fares unless appropriate documentation is obtained. Some airlines have created a higher level of coach class services that charges a premium for preferable seats, priority boarding, advance seat selection and/or other amenities. Examples of non-reimbursable seats are: United Economy Plus, Delta Comfort, Southwest Business Select and American Premium Economy. Such upgrades in the coach seating area are considered enhancements to the coach fare and are not reimbursable including situations when the upgraded seats are the only ones available on a desired flight. Please review the Flight Comparison memo to determine the most economical ticket category.

**Airline Fees**
Some airlines charge additional fees for services, such as checked baggage. When planning a trip, travelers should be aware of these fees and associated limitations, and consider the total cost when selecting the most appropriate carrier. These fees are reimbursable with a receipt when limits must be exceeded for legitimate business purposes. For example, checked baggage with the hockey team’s equipment will generally exceed limitations. Written justification must be provided when requesting reimbursement for two or more checked bags.

**Ground Transportation**

**Personal Vehicle**
Travelers may be reimbursed for use of a personal vehicle while traveling on university business. Planned personal vehicle or rental car costs cannot exceed the total cost of the trip using the most economical public air transportation available. All travel costs (including meal, lodging, parking, ground transportation, etc.) should be considered for each option. Reimbursement shall be limited to the least expensive option (flying vs. driving). Comparative statements must be attached to the Expense report for reimbursement.

**Mileage Rates**
Travelers may be reimbursed at the personal mileage rate, currently $0.56 per mile (2021), in the following situations:

• The mileage does not exceed 280 miles per day.
• The mileage per day is more than 280 miles, but the cost of a personal vehicle is less than the cost of an Enterprise vehicle. The traveler must attach the Enterprise Trip Calculator Form to the Expense Reimbursement.

• An Enterprise rental vehicle is not available. The traveler must print a copy of the Enterprise page indicating vehicle is sold out for the day(s) requested and attach it to the Expense Reimbursement.

• The proposed driver is younger than 21 years of age.

• An employee will normally be reimbursed at the fleet rate, currently $0.246 per mile, when he/she drives a personal vehicle more than 280 miles per day for business related travel. An employee will be reimbursed at the fleet rate, currently $0.246 per mile, when he/she drives a personal vehicle more than 280 miles per day for business related travel.

**Commuting mileage**
Round-trip mileage traveled routinely and directly by an employee between his residence and work place incurred on a workday is considered commuting mileage. Commuting mileage and other commuting costs incurred on workdays are considered personal expenses and are not reimbursable. When traveling for business, the commuting mileage must be used to reduce the reimbursable mileage expense when a traveler leaves or returns to their home on a week day.

**Motor Pool vehicles**
A traveler may also utilize a Facility Services Motor Pool vehicle for approved university activities. A Motor Vehicle Request form and driver awareness training must be completed before an employee can utilize the Motor Pool. Additional information on driver awareness training may be found at http://risk.gmu.edu/training/driver-training/. A Motor Pool Vehicle Request form must be submitted at least three days in advance of the proposed travel date and is available at Motor Pool Request Form. These vehicles come with a fuel card. Costs for the vehicle and fuel will be charged directly to the user’s fund or organization. Mileage greater than 300 miles round trip, must be approved in advance by the Office of Risk Management. The cost of using a motor pool vehicle and fuel will be charged directly to the department. Additional information may be found online at http://facilities.gmu.edu/PhysicalPlant/Motorpool/.

**Enterprise Rental vehicles**
The Virginia Office of Fleet Management Services has partnered with Enterprise Rent-a-Car to provide short term rental cars for state agencies. All vehicle reservations must be made at least 24 hours in advance of the anticipated pick-up of the vehicle. Travelers are required to access the Enterprise Trip Calculator at Trip Calculator when planning a trip that involves traveling more than 280 miles per day. In most cases a traveler will be reimbursed for the cost of an Enterprise rental vehicle and gas OR mileage at the fleet rate. An Enterprise Guide provides details and is available in Appendix D and at Enterprise Guide. Mason travelers paying for rental vehicles with a personal credit card will be required to pay all taxes at Enterprise Rent-A-Car. The taxes paid by the renter will be fully reimbursable with appropriate receipt documentation.

*At least 24 hours before a trip, the Enterprise Trip Calculator should be accessed at Trip Calculator. Cost Comparison page must be printed and attached to the Expense Reimbursement.

**Page indicating vehicle not available on specific date(s) must be printed and attached to the Expense Reimbursement.

The number of days to be entered in the calculator will be the number of 24-hour car rental days necessary for the trip. For example, if the Enterprise location is open Monday-Friday from 7:30 a.m. to 6 p.m., it may be necessary to pick up or return a car a day before and/or after the trip.
The Enterprise agreement also offers a 10% discount on airport rentals and a 5% discount on non-airport rentals outside of Virginia when traveling on university business. Reservations should be completed at Enterprise’s George Mason link Enterprise Reservations by selecting “Business Use – All Locations.”

**Adjustments to Enterprise Calculator**

Since the Enterprise calculator is “protected” at the state level, Mason users are not permitted to make electronic changes to rates or calculations. Thus, in some circumstances, it may be necessary to make written changes to the amounts generated by the calculator for purposes of determining the lowest cost transportation. If adjustments are made, the printed page should be scanned, uploaded and attached to the Travel Reimbursement.

In the following situations, the Enterprise calculator should be printed and an adjustment should be written on the Lowest Cost Transportation line of the calculator page. The calculator should then be scanned, uploaded and attached to the Travel Reimbursement.

- A minivan is required. In some situations, the number of travelers or equipment being transported dictates the use of a minivan. In those cases, after printing the Enterprise calculator, the amount displayed in the Enterprise Vehicle box should be doubled and that doubled amount written on the Lowest Cost Transportation line with the notation “minivan required” and the reason for using the minivan.

- The proposed driver is younger than age 21. The Enterprise contract requires that the driver be 21 years of age or older. If the traveler is under 21, write “driver is younger than age 21” on the Lowest Cost Transportation line. Reimbursement will be at the personal mileage rate.

- A trip originates where state contract rates are not available. If a traveler will begin a trip in a location other than Virginia, Maryland or the District of Columbia where state contract rates are available, the amount displayed in the Enterprise Vehicle box should be crossed out and replaced with the Total Estimated Charges for a compact or intermediate car at the rental location. The Enterprise page displaying that rental information (please see example below) should be printed and attached to the calculator.
**Insurance on rental vehicles**

*Employees:* The Commonwealth provides a statewide self-insured plan for employees. Therefore, employees will not be reimbursed for rental car insurance for locations within the United States, and employees should decline liability damage waiver (LDW) and collision damage waiver (CDW) insurance for travel within the United States. Other forms of insurance such as personal accident insurance (PAI) are also not reimbursable.

*Non-employees:* A traveler who is not a state employee should determine whether his/her personal automobile insurance provides coverage on rental vehicles. Reimbursement for insurance charges will only be made for those individuals without such coverage.

*International Travel:* All travelers in international countries must purchase appropriate insurance and will be reimbursed for all reasonable, necessary and actual insurance premiums.

**Gasoline charges**

Reimbursement for fuel is limited to prices at customary, competitive outlets. In no instance should the traveler enter into a “Fuel Agreement” or pay for fuel in advance when renting a vehicle. No instance includes situations where the fuel agreement per gallon fuel cost is less than prevailing per gallon rates.

**Other Rental Vehicles**

Reimbursement may be received for rental of an economy or mid-size class vehicle when circumstances warrant. *Luxury vehicle rentals will not be reimbursed.* No reimbursement is authorized for vehicle rentals from non-traditional sources or for informal vehicle rentals from friends, colleagues or relatives.

**Parking Fees and Toll Charges**

Reimbursement is provided for parking fees and toll charges incurred. Parking at airports is limited to the most economical rate. *Parking at any Mason campus will not be reimbursed to current employees.* Travelers should work with Parking Services to acquire a departmental parking pass when traveling between campuses for university business.

**Taxi and shuttle van fare**

Reimbursement is provided for taxi and shuttle van fares between airports or other transportation terminals and hotels or other lodging facilities. Receipts are required when the reimbursement claim exceeds $75 per instance. A maximum tip of 15% of the taxi cab or shuttle service fare is reimbursable as a transportation cost. The amount of the tip should be separated from the fare on the Expense Reimbursement.

**Mason Finance Gateway - Expense Reimbursement**

The Mason Finance Gateway is our travel and expense management system used to process all pre-approvals and reimbursements for university business. The Gateway is fully automated, with an electronic workflow and automatic posting to Banner Finance. This means less data entry, fewer account coding errors, easier approvals, and faster reimbursements.

The users experience is mobile friendly. Users can download the *Chrome River App* to have full mobile access to their accounts at any time. In addition to the system app there is a supplemental *Snap app* camera.
extension that allows users to take photos of their receipts to upload directly to their profile. Along with the apps, there is the ability to email receipts from a Mason or personal email, directly to your profile. These advantages mean that users will spend less time creating expense reports and entering data for each presented receipt – the optical character recognition built into the system will recognize receipts and hotel folios to automatically itemize the expenses. Please review the Receipt Guide for instructions on how to download the App(s) and other resources.

There are many compliance warnings and violations built into the system to assist users with policy compliance. In addition, there is a full Help Center available within the application. This means that users can watch a 3-minute video, review a quick guide, or get answers to other system task and navigation questions without having to exit the system and search a separate website.

Individuals are responsible for presenting legitimate and complete Expense reimbursements through the Mason Finance Gateway. Reimbursement requests and all supporting documentation must be submitted through the Mason Finance Gateway within 60 days of trip or event completion. Reimbursements submitted more than 60 days after trip or event completion are subject to taxation. Travelers who make multiple local trips (mileage/transportation only) may consolidate them into one monthly Expense report.

In order to access the Gateway, employees must complete the mandatory navigation training. This 30-minute online training provides users with an understanding of how to navigate the new system. To access the training go to https://masonleaps.gmu.edu/ and login with your NetID and password. Locate the training under the “Required Training” tab. Click on the link to complete this training. Please refer to the Training Guide for assistance. Once training is completed, users will receive an email confirmation, within 2 days, and be granted access to the Mason Finance Gateway.

Employee Reimbursement
Please refer to the Getting Started Guide, Delegate Guide and/or Approver Guide for assistance with navigating the Mason Finance Gateway. Information, step-by-step guides, and videos are available on the Mason Finance Gateway webpage to assist users with processing travel, food and beverage, or other business expense reimbursements. When logged into the Gateway, extensive resources are available within the system under Help Center.

Student, Candidate/Non-employee Reimbursement
Active student, candidate, and other non-employee reimbursements are processed through the Mason Finance Gateway. To check if a vendor already exists in Banner, you may look up the vendor name by using the following application, Banner Vendor G Number Lookup. Please note that GRAs and GTAs are considered employees and will have access to the Mason Finance Gateway once training is completed (See Training Guide for additional information).

Active students, candidates, and other non-employees do not have access to the system. Mason users will complete a reimbursement on their behalf by selecting Student or Candidate/Non-employee on the Expense Report, searching for their G number, adding reimbursable expenses, and uploading receipts. Reimbursements are routed directly to the Org Approver, and when applicable to the International Tax Office, Office of
Sponsored Programs, and/or the Office or Research Integrity and Assurance. Please review the Student/Non-employee reimbursement guide for assistance with navigating the Mason Finance Gateway.

**International Visitors**
Departments are encouraged to contact the International Tax Office in Fiscal Services when foreign nationals (non-US citizens) visit the university. The visitor’s nonimmigrant visa type will determine if the traveler is eligible for travel reimbursement. If possible, the visitor should schedule an in-person meeting with the International Tax Office so the Tax Coordinator can analyze the visitor’s tax status and prepare the appropriate tax documents. For more information, see International Tax Office. The Fly America Act applies to federally funded awards which cover visitor and participant airfare. Please see the Sponsored Projects section of this manual for more information.

**Contractors**
Guest lecturers, consultants, vendors and other contractors are not normally reimbursed for their travel expenses. Instead, their travel costs should be included in their contracts or honoraria. In situations that require separate payment of a contractor’s travel expenses, all requirements and limitations of the travel policy apply. Departments should be aware that direct reimbursement of travel expenses is one of the factors leading to classification of an individual as an employee rather than a contractor. All payments to contractors must be supported by an “Employee/Independent Contractor Evaluation Form” and a substitute W-9 form. Both forms are available from the Accounts Payable Department and from the Fiscal Services web site at http://fiscal.gmu.edu.

**Sponsored Projects**
The dollar limitations described above also apply to travel conducted in support of grants and contracts sponsored by outside agencies unless the underlying grant or contract specifically provides different reimbursement policies or rates. Pre-Approvals and Expense Reimbursements applying this exception must contain a statement to this effect signed by the Principal Investigator and the Associate Vice President of Research Operations. Principal Investigators (PIs) and unit administrators should review award budgets and travel restrictions to ensure travel costs charged to sponsored funding are allowable.

Additionally, when federal funds are used, provisions of the Fly America Act (FAA) are applicable and travelers must use a U.S. flag air carrier unless circumstances meet the qualifications for a waiver. Including instances in which use of a U.S. air carrier 1) increases the number of aircraft changes outside the U.S. by two or more, (2) extends the travel time by six hours or more, or 3) requires a connecting time of four hours or more at an oversees interchange point. Screen shots supporting the exception should be printed/scanned at the time of airfare purchase to serve as backup to the Certification of Exception to Fly America Act form. Cost is not considered a reason for exception under this federal regulation, and travelers will not be reimbursed for any transportation cost when there is improper use of a foreign air carrier. Travelers are required to indicate the name of the air carrier for international travel when federal funds are charged.

For additional guidance, please review the FAA Decision Tree. Questions regarding travel to be charged to sponsored projects should be directed to the Office of Sponsored Programs at ext. 3-4806.
## Resources and Contacts

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<th>Unit</th>
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<td>International Tax Office</td>
<td><a href="mailto:inttax@gmu.edu">inttax@gmu.edu</a></td>
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<td><a href="mailto:osp@gmu.edu">osp@gmu.edu</a></td>
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<td>Travel Office</td>
<td><a href="mailto:travel@gmu.edu">travel@gmu.edu</a></td>
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<td>Mason Finance Gateway Tech</td>
<td><a href="mailto:mfgadmin@gmu.edu">mfgadmin@gmu.edu</a></td>
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Travel, Meals, and Entertainment Expenditures

University Policy Number 2101

Categorized: Financial

Responsible Office: Fiscal Services

Policy Procedure:

- Detailed procedures for University Travel are available on the Fiscal Services website.
- Food and Beverage Procedures

Related Law & Policy:

- Policy 1134: University-Sponsored or University-Related International Travel

I. Scope

This policy applies to all George Mason University employees, students, and all other organizations and individuals that travel at university expense ("Travelers") or who incur meal or entertainment expenditures in the course of university business. Compliance with this policy and all related procedures is the responsibility of the person incurring expenses on behalf of the university and those who certify compliance with these requirements by verifying funding availability and approving expenditures.

II. Policy Statement

As an Agency of the Commonwealth of Virginia, George Mason University has a public obligation to ensure that all expenditures are reasonable, necessary, and that they support the mission of the university. Expenditures must be reviewed for compliance with this policy and the procedures on the Fiscal Services webpage.

Records of expenditures may be disclosed pursuant to the Virginia Freedom of Information Act, and individuals are expected to exercise prudent judgment when incurring business expenses.

Actual receipts for all expenses, except for meals and incidental expenses (reimbursed on a per diem basis) and transportation costs below $75 per instance are required to be submitted.

Reimbursement requests and all supporting documentation must be submitted through the Mason Finance Gateway within 60 days of trip or event completion. Reimbursements submitted more than 60 days after trip or event completion are subject to taxation.
The University will not reimburse expenses that have been or will be paid by other payers. The University will not reimburse any expenses that were charged directly to P-Card. The reimbursement received by an individual from all sources must not exceed the total expenses incurred by that individual.

III. Responsibilities

**Travelers** are responsible for performing their travel duties in conformity with the provisions of this policy and must submit legitimate and complete documentation to support their travel reimbursement claims. Travelers are responsible for reviewing and approving documentation if prepared by a delegate.

**Employees, students, and all other organizations and individuals** who incur meals and/or entertainment expenses in the course of university business are responsible for performing their official duties in conformity with the provisions of this policy, and must submit legitimate and complete documentation to support all purchases.

**Principal Investigators (PIs) and Unit Administrators** are responsible for reviewing award budgets and travel restrictions when sponsored research funds are charged to ensure that travel, meals and entertainment expenses charged to sponsored funding are allowable. *Review the Travel and Fly America Act section under Sponsored Expenditures located on the Office of Sponsored Programs (OSP) website at [https://osp.gmu.edu/sponsored-expenditures/](https://osp.gmu.edu/sponsored-expenditures/).*

**Supervisors** are responsible for reviewing and monitoring all travel, meals and entertainment expenses that they approve. Such approval will ensure compliance with this policy and certify that the expenses were necessary, appropriate, and incurred while on official university business.

**Org Approvers** (fiscal officers within a unit) are responsible for reviewing and monitoring all expenses that they approve. Such approval will ensure compliance with this policy and certify that the expenses were necessary, appropriate, and incurred while on official university business.

**The Office of Research Integrity and Assurance (ORIA)** is responsible for reviewing and approving international travel in advance of traveling to a comprehensively embargoed country (e.g., Cuba, Iran, North Korea, Sudan, Syria, and the Crimea region of Ukraine) OR to a militarily embargoed country for a Traveler who works with data controlled by the International Traffic in Arms Regulations (ITAR). A list of currently embargoed countries is available at [https://www.pmddtc.state.gov/embargoed_countries/](https://www.pmddtc.state.gov/embargoed_countries/).

**The University Travel Advisory Committee (UTAC)** is responsible for reviewing and approving international travel in advance of traveling to countries or areas under U.S. Department of State Travel Advisories Level 3 and 4, Centers for Disease Control and Prevention (CDC) Level 3 warnings, or countries under comprehensive economic sanctions.
The International Tax Office is responsible for reviewing and approving travel in advance when the Traveler is a non-immigrant visa holder.

The Purchasing and Accounts Payable Department is responsible for administering the provisions of this policy and providing guidance on travel, meals and entertainment expenses.

The Controller is responsible for reviewing and providing approval/denial of any exception to the provisions of this policy. Exceptions will only be considered if submitted in advance of the travel.

IV. Travel Transactions

Domestic Travel

A domestic trip where costs are not expected to exceed $1,000 must be approved verbally in advance by the Traveler's Supervisor.

A domestic trip where costs are expected to exceed $1,000 must be approved electronically in advance by the Traveler's Supervisor and the associated Org Approver. A Mason employee Traveler or their delegate must complete a Pre-Approval in the Mason Finance Gateway and receive approval prior to travel.

Local Travel

Non-commuting travel expenses may be reimbursed when a Traveler must travel in the local area on official business. Normal commuting mileage and expenses are not reimbursable; only the net additional mileage or expenses may be claimed.

An employee generally will not be reimbursed for lodging within 25 miles of his/her work place, office, or official station. If extenuating circumstances and budget permit, an employee may request an exception and obtain advance approval for lodging in the local area. A Pre-Approval, approved by the employee's Supervisor and Org Approver, may be submitted to the Controller for consideration. To request an exception the Travel Office must be contacted at least 14 days prior to reserving local area lodging for an employee.

Local area lodging paid for guests of the university (e.g., employment candidates) are considered travel expenses. Contracts with local area hotels are listed on the Travel Office webpage at the Fiscal Services website and should be billed directly to Mason. Guests who obtain their own lodging will be reimbursed up to the allowable lodging rate reflect in the Mason Finance Gateway.

International Travel

All international travel must be approved electronically in advance by the Traveler’s Supervisor and the associated Org Approver. The Traveler or delegate must complete a Pre-Approval and receive approval prior to travel.

The Office of Research Integrity and Assurance (ORIA) must approve, in advance, when international travel is:
• To a comprehensively embargoed country (e.g., Cuba, Iran, North Korea, Sudan, the Crimea region of Ukraine and Syria).

• To a militarily embargoed country (list of these countries available at: http://pmddtc.state.gov/embargoed_countries/ for a Traveler who works with data controlled by the International Traffic in Arms Regulations (ITAR).

The University Travel Advisory Committee (UTAC) must approve, in advance, when international travel is:

• To countries or areas under U.S. Department of State Travel Advisories Level 3 and 4, Centers for Disease Control and Prevention (CDC) Level 3 warnings or countries under comprehensive economic sanctions.

Mason provides International Emergency Insurance for employees travelling on university business overseas. To obtain insurance coverage documents please complete the International Emergency Insurance Registration Form and submit to the Office of Risk Management at least two weeks prior to your trip.

Group Travel

Occasionally, employees may supervise a group of students on a university-sponsored activity that requires travel outside of the local area. In these situations, the employee must contact the Travel Office for guidance. Group travel may qualify for a Travel Advance to reduce out of pocket expenses for students. Travel involving Mason employees only does not qualify as group travel and individual Travelers will be responsible for their own business travel expenses.

Personal Travel with Business Travel

Occasionally a Traveler may take a trip that includes both personal and business travel or the trip may originate/culminate at a location other than the base location, due to personal reasons. When personal and business travel is combined, the Traveler may only be reimbursed for expenses equal to or less than the cost incurred if originating/culminating at the Traveler's base location (excluding personal travel). In addition, when the cost of the additional personal travel exceeds the business travel expense, Travelers may not use any form of Mason payment (Mason P-Card or Travel Agency billing). The Traveler is required to add an annotation in the “comments” section of the Pre-Approval and Expense Report that the trip includes both personal and business travel. Specific dates of personal travel must be noted. Specific instructions are available in the Personal Travel with Business Travel Guide.

Special Accommodations

Mason complies with the Americans with Disabilities Act (ADA). The Office of Compliance, Diversity and Ethics must certify Travelers requiring special accommodations due to physical or other disabilities prior to making trip arrangements.

V. Non-Travel Transactions

September 2021
Meals and Entertainment Expenditures

The Commonwealth of Virginia prohibits expenditures for employee personal expenses, including meals, snacks, entertainment, and refreshments. There are limited circumstances in which it is considered appropriate to provide food and beverages to personnel who are not in travel status as described in the Food and Beverage Procedures (https://fiscal.gmu.edu/food-beverage-overview/). Participant Funded events, where the food/beverage costs are paid solely from participant fees (i.e., registration fee) are not subject to the policy.

Food/Beverage may not be provided at regularly scheduled or routine meetings (i.e., monthly staff meeting, quarterly unit meeting) or as a way to boost morale or promote goodwill among employees. Alcohol and Flowers are prohibited.

For business purposes there are three basic types of food purchases that occur at Mason:

1. Catering is the activity of providing food and drink for a group of people, typically with services such as setup, staffing, and cleanup included. Catering must be billed directly to the university and is not a reimbursable expense.
2. Business meals are defined as a meal involving substantive and bona fide business discussion provided at a commercial dining establishment open to the general public, or at a university location as long as no service other than delivery/pickup is provided. A business meal may occur in travel or non-travel status.
3. Supplies/Food and Drink is the purchase of food, drink and supplies that does not include any vendor-provided services.

Entertainment Expenditures

In very limited circumstances, it may be considered appropriate to incur entertainment expenses during a business meeting that involves substantive and bona fide business discussions with an outside party, or parties, in attendance.

VI. Grants and Contracts

This Policy, and accompanying procedures, applies to travel, meals, and entertainment conducted in support of grants and contracts sponsored by outside agencies unless the underlying grant or contract specifically provides different reimbursement policies or rates. Pre-Approvals and Expense Reports applying this exception must provide a statement to this effect signed by the Principal Investigator and the Associate VP for Research Operations.

VII. Dates

A. Effective Date:

This policy will become effective upon the date of approval by the Senior Vice President for Administration and Finance and the Provost and Executive Vice President.
B. Date of Most Recent Review:
December 15, 2020

VIII. Timetable for Review
This policy shall be reviewed and revised, if necessary, annually to become effective at the beginning of the University’s fiscal year, unless otherwise noted.

Approved:
__/S_____________________
Senior Vice President for Administration and Finance

__/S_____________________
Provost and Executive Vice President

Date approved: October 11, 2004
Revisions approved: May 24, 2007
and August 13, 2008
Revised: May 23, 2012
Revised: February 11, 2013
Revision approved: June 24, 2014
Revision approved: March 12, 2018
Revision approved: March 10, 2021

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Electronic Commerce Policy

Security Requirements - In order to procure goods or services through the Internet, the vendor must have a Secure Socket Layer (SSL) Version 2.0 or greater. It is the agency’s responsibility to ensure the vendor meets the SSL 2.0 requirement before placing an order and using the SPCC as a method of payment. To ensure the vendor has a SSL, the Address Window must start with https://. This may not occur until the payment information is requested. For information about the vendor’s security certification, check under Help on your browser’s tool bar. Buying through the Internet might subject an agency or institution to the vendor’s terms and conditions if no MOU exists. Agencies are encouraged to establish a MOU with vendors whom they conduct business with on a regular basis. See DGS/DPS website for sample MOUs. (at a future date)
Enterprise Guide

The Enterprise Trip Calculator must be uploaded and attached to the Travel Reimbursement when the per day mileage is expected to exceed 280 miles per day. If Personal Vehicle is the lowest cost, attach a copy of the Trip Calculator to the Travel Reimbursement in order to receive the higher personal rate mileage reimbursement. If a Trip Calculator is not attached and mileage exceeds 280, then reimbursement will be made at the lower fleet rate.

Enterprise Trip Calculator instructions:

- At least one day before the trip, open the Enterprise Trip Calculator at https://dgs.virginia.gov/fleet/travel-planning/trip-calculator/.
- Enter the five items of information requested for the trip
  - Traveler’s name
  - Mason __________ (department)
  - Destination
  - Number of miles for the trip
  - Number of days for the trip*
- *days are 24 hour days, for example 10 a.m. Monday-10 a.m. Tuesday is 1 day.

If the cost of an Enterprise vehicle displayed is less than the cost of a personal vehicle
- select “Go to Enterprise Reservation Site”
- select “G”
- select George Mason University (NOT George Mason University-Motorpool)
• select campus location to reserve at that location; OR
• select Business Use – All Locations to reserve at another location, perhaps a location near the traveler’s home
• enter trip dates and times
• select a vehicle included in the agreement at the state contract rate
  • $32 compact
  • $33 intermediate
  • $61 minivan
• provide the requested information
  • renter’s name, phone number, email
  • Department name (fund/org not required)
• select continue
• select book now to complete the reservation

Note: The cost of an Enterprise vehicle at the contract rate as well as gas expense related to the trip is fully reimbursable. Sales tax will display during the reservation process and is reimbursable when paid with a personal credit/debit card.

Travelers may call the telephone number above “we’ll pick you up” to arrange for a pick up. Cars are provided with partial or full tanks of gas and must be returned with at least the same amount. **Do not enter into a “Fuel Agreement” with any car rental company.** If you prefer a full tank, specify this when you call. If charges for refueling are assessed by Enterprise, these will not be reimbursed to the traveler. The traveler must refuel the vehicle before returning to Enterprise.

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**George Mason University “FLY AMERICA AND OPEN SKIES AGREEMENTS” DECISION TREE**

**Travel within the U.S.** You must fly on a U.S. flag airline unless your travel circumstances qualify for an exemption as noted in the Fly America Act.

- **Are you flying between the U.S. and a foreign country on federal funds?**
  - Yes ➞ The Fly America Act and Open Skies Agreements only applies to Federally funded awards. Review your non-federally funded award for travel restrictions.
  - No ➞ You are NOT permitted to take advantage of the Open Skies Agreements. You MUST fly on a U.S. flag airline unless you qualify for an exemption as noted in the Fly America Act.

- **Are you traveling to a foreign country funded by the Secretary of Defense (DOD) or Secretary of a military dept. such as the Air Force, Army, Navy, or DARPA?**
  - Yes ➞ You MAY fly on a U.S. flag airline if you are traveling to or through a European Union (EU) country, Iceland, or Norway. This includes flights that originate, arrive, or have a stop-over in the EU.
  - No ➞ Does the government have a published City-Pair airfare rate for your travel route? Check here: City Pair Program

- **Are you traveling between the:**
  - A) U.S. and Australia?
  - B) U.S. and Japan?
  - C) U.S. and Switzerland?
  - Yes ➞ Enter airport code "WAS" if traveling to or from the DC area. GMU travelers cannot use City-Pair

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1. Click here to complete the "Certification of Exception to Fly America Act" form.
2. Service performed by U.S. flag airline, as indicated on ticket, or under code-sharing arrangement which identifies the U.S. flag airline’s designator code and flight number on ticket document. For example United Airlines UA708 operated by "Thai Airline".